



# MARRIOTT'S COMMITMENT TO CLEAN SAFE MEETINGS IN HAMBURG

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## HOTEL SPECIFIC

- Guidance systems in all public areas
- Clearly defined maximum capacities for elevators, usage of masks and signs in the hotel indicating the necessary minimum distance
- Disinfectant dispenser for hand disinfection, offering disinfection equipment
- Utilizing contactless mobile key, guest requests and check out thanks to Marriott Bonvoy App
- Enhancing cleaning protocols to disinfect hotel spaces
- Disinfecting frequently touched items (e.g. elevators, door knobs)
- Please also refer to our commitment to clean - [click here](#)

## MEETING & EVENT SPECIFIC

- Your event planning specialist plans your event individually in accordance with the necessary hygiene standards
- 1.5m distance between participants
- A minimum distance of 2.5 meters must be ensured between the audience and stages or podiums
- 'Open spaces': 4m<sup>2</sup> per person will be guaranteed (e.g. during receptions or coffee breaks)
- Permanently assigned seat per participant
- Cooperation with our technology partner Encore as a specialist for virtual meetings and video conferences
- Providing hand sanitizer stations throughout the meeting spaces
- Adjusted cancellation policies providing flexibility in case of infections
- Complete and safe air exchange every 5 minutes
- Indoor events are permitted for up to 100 people
- The general hygiene requirements must be respected
- At indoor events, all people present in closed rooms are obliged to wear a medical mask with the option that the masks may be removed by the person presenting or performing during speeches and lectures

## FOOD & BEVERAGE

- Flexible spaces for open air food concepts or exclusive indoor areas to ensure safety distance (e.g. usage of terrace in front of the hotel)
- Usage of masks mandatory amongst our staff and gloves if necessary
- Innovative coffee break solutions instead of buffets (e.g. Grab'n'Go, food distribution by one designated staff member)
- Lunch & dinner according to individual agreement, according to the current local restrictions
- Processes only in accordance to HACCP concept

RENAISSANCE®  
HAMBURG HOTEL

**Renaissance Hamburg Hotel**  
Grosse Bleichen, 20354 Hamburg  
[renaissance-hamburg.com](https://www.renaissance-hamburg.com)  
+49 (0) 40 3505 1900  
[hamburg.sales.office@marriott.com](mailto:hamburg.sales.office@marriott.com)

**Hamburg Marriott Hotel**  
ABC-Straße 52, 20354 Hamburg  
[hamburgmarriott.com](https://www.hamburgmarriott.com)  
+49 (0) 40 3505 1900  
[hamburg.sales.office@marriott.com](mailto:hamburg.sales.office@marriott.com)

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